
RPAS Portal Privacy Statement

Last updated: 02/07/2015

What does this Privacy Policy cover?

This statement (together with our Terms of Use and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998 (the Act), the data controller is Resource Group Limited under company number 2667200 registered at – Teme House, Whittington Road, Worcester, WR5 2RY, England.

What information does RPAS Portal collect from you?

When you register to use RPAS Portal, create an RPAS Portal login or contact us for support or other offerings, RPAS Portal collects information that identifies you. This may include your name, company name, email address or payment information. We may also sometimes collect other information that does not identify you. Some of this information is required and other information is optional. To help keep our databases current and to provide you with the most relevant content and experiences we may combine information from you with information from public sources and our trusted partners in accordance with applicable law.

We may collect and process the following data from you:

- Information that you provide by filling in forms on the Site. This includes personal information provided at the time of registering to use the Site, subscribing to our services and products, posting material or requesting further services or products. We may also ask you for information when you report a problem with the Site.
- If you contact us we may keep a record of that correspondence.
- We may also ask you to complete surveys that we use for research purposes, although these are not obligatory and you do not have to respond to them.
- Details of transactions you carry out through the Site and the fulfilment of your orders.
- Details of your visits to the Site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.

RPAS Portal

We collect information about how you use our websites, services and products. We may collect information that your browser or device typically sends to our servers whenever you visit the Site. For example, your device may tell us your IP address and type of browser you used. We may collect information about how you use our websites, services and products by using cookies and/or similar technologies. Our servers may collect similar information when you are logged in to the Site.

Data and Information Use

We can use information held about you in the following ways:

- To ensure that content from the Site is presented in the most effective manner for you and your device.
- To provide you with information, services and products that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes. This is supported through the use of a third party email service provider. Should you wish to opt out of such communications, please contact support@rportal.com.
- To carry out our obligations arising from any contracts entered into between you and us
- To allow you to participate in interactive features of our service, when you choose to do so.
- To enable our software application suppliers to make modifications.
- For quality, training and management information purposes.
- To comply with the requirements of any appropriately authorised regulatory body.

Marketing Correspondence

Emails we send to you may include a web beacon that tells us whether you have received or opened the email or clicked a link within it. If you do not want us to collect this information from RPAS Portal marketing emails, you can opt out of receiving these by contacting support@rportal.com.